



FORM 4 DIRECT DEBIT CLIENT SERVICE AGREEMENT

CUSTOMER COPY – PLEASE RETAIN FOR FUTURE REFERENCE

Our commitment to you. Drawing arrangements:

You will be advised in writing, via your monthly statement, of the details of the Central State Fuels Direct Debit drawing. The amount on your statement will be debited to your bank account on the 25th day of the following month

Where the due date falls on a non-business day, we will draw the amount on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel Central State Fuels Direct Debit drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternate payment method.

We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your rights:

You may terminate the Central State Fuels Direct Debit drawing arrangements at any time by giving written notice to us. Such notice should be received by us at least 5 (five) business days prior to the due date.

You may stop payment of a drawing under the Central State Fuels Direct Debit by written notice to us. Such notice should be received 5 (five) business days prior to the due date.

You may request change to the drawing amount of the Central State Fuels Direct Debit by contacting us and advising your requirements no less than 5 (five) business days prior to the due date.

Where you consider that drawing has been initiated incorrectly (outside the Central State Fuels Direct Debit Arrangements) you should take the matter up directly with us.

Your commitment to us. Your responsibilities

It is your responsibility to ensure that the authorization given to draw on the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorization given to draw on the nominated account is identical to the signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to receive the Central State Fuels is transferred or closed.

It is your responsibility to arrange with us suitable alternate payment method if the Central State Fuels Direct Debit drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

Your Central State Fuels Direct Debit drawing arrangements are always subject to the Terms and Conditions of your Credit Applications Agreement with Central State Fuels.